

Amnis 2011 Masterclass Programme



Healthcare
Local & Central Government
Housing Associations
Manufacturing
Retail & Distribution
Service Sector
Energy

Amnis

enabling organisations to flow



Amnis Masterclass Programme 2011

DELIVERED IN COLLABORATION WITH THE INSTITUTE OF OPERATIONS MANAGEMENT AND THE INSTITUTE OF HEALTHCARE MANAGEMENT.

About Amnis

Amnis supports organisations in the public and private sector who wish to improve performance, cut costs and transform the way they design and deliver services to their customers. We take a no-nonsense, practical and hands-on approach to deliver tangible results and only use experienced practitioners. As a result we have built an impressive client base in a wide range of sectors including healthcare, manufacturing, retail, logistics, transport, as well as local, regional and national public sector bodies.

<http://www.amnis.uk.com>

About the Institute of Operations Management (IOM)

The IOM is the principal UK professional society for operations management in manufacturing, service industries and the public sector. IOM is a membership body within The Chartered Institute of Logistics & Transport (UK).

<http://www.iomnet.org.uk>

About the Institute of Healthcare Management (IHM)

IHM is the Professional organisation for managers throughout Health and Social care, including: the NHS; Independent Providers; Healthcare Consultants; and the Armed Forces. The IHM's focus is improving patient/user care wherever and whenever they need healthcare, the route to achieving this is through the promotion of excellence in healthcare management.

<http://www.ihmorg.uk>

Booking for Events

BOOKINGS ARE HANDLED BY THE IHM AND IOM AS APPROPRIATE.

All events flagged as running with the Institute of Operations Management (IOM) can be booked via the IOM website at; <http://www.iomnet.org.uk/events/default.aspx>

All events with the Institute of Healthcare Management (IHM) can be booked via the IHM website at; <https://www.ihm.org.uk/calendar/>

IF YOU HAVE ANY QUESTIONS OR WOULD LIKE TO RUN ANY OF THESE WORKSHOPS ON-SITE THEN PLEASE CONTACT RUTH BODMAN ON 0870 446 1002 OR EMAIL ruthbodman@amnis.uk.com.

Amnis are Performance Improvement Specialists

- Lean & Service Improvement
- Strategic Planning & Implementation
- Cultural & Change Management
- Project Management
- People & Organisational Development



BOOKING & INFORMATION ANSWERS

All Institute of Operations Management (IOM) can be booked via the IOM website at;
<http://www.iomnet.org.uk/events/default.aspx>

All Institute of Healthcare Management (IHM) can be booked via the IHM website at;
<https://www.ihm.org.uk/calendar/>

Detailed information on all of our masterclasses can be found at the relevant sites above or from the Amnis website (www.amnis.uk.com) or by ringing Ruth Bodman on 0870 446 1002.

ON-SITE ANSWERS

All of our masterclasses can be customised and run on-site at your location. For more details contact Ruth Bodman at Amnis on 0870 446 1002 or email ruthbodman@amnis.uk.com.

PRACTICAL SUPPORT ANSWERS

In addition to running a wide range of practical, high quality and accredited training programmes Amnis also supports a wide range of organisations to transform performance and implement strategic change. To find out more call us today on 0870 446 1002, visit our website www.amnis.uk.com or email us via info@amnis.uk.com.



AMNIS MASTERCLASS PROGRAMME 2011

January

- 13th Lean in the Public Sector, Manchester (IOM)
- 18th Understanding Lean, London (IOM)
- 25th-27th Accelerated Lean Skills Programme (Public Sector), Corby (IOM)

February

- 7th The Lean Toolkit for Service Improvement, Leeds (IHM)
- 14th Understanding Lean in the Public Sector, Edinburgh (IOM)
- 22nd Value Stream Mapping, Corby (IOM)

March

- 1st Thinking Strategically, London (IHM)
- 15th Understanding Lean in the Public Sector, Portsmouth (IOM)
- 23rd Lean for Managers & Executives, London (IOM)
- 29th-31st Accelerated Lean Skills Programme, Corby (IOM)

April

- 4th Understanding Lean in the Public Sector, Birmingham (IOM)
- 5th Developing a Culture of Continuous Improvement, Bristol (IHM)

May

- 11th 5S & Standard Work, Corby (IOM)
- 17th-19th Accelerated Lean Skills Programme (Public Sector), Leeds (IOM)

June

- 7th Developing a Culture of Continuous Improvement, London (IOM)
- 8th Structuring & Managing Transformational Change, Manchester (IHM)
- 21st Understanding & Applying Lean Successfully, Corby (IHM)

July

- 5th Running Successful Lean Events, Corby (IOM)
- 12th Redesigning Care Pathways, London (IHM)

September

- 13th Introductory Project Management Skills, Birmingham (IHM)
- 20th Thinking Strategically, London (IOM)
- 27th-29th Accelerated Lean Skills Programme, Corby (IOM)

October

- 18th Making Transformation Programmes Work, Corby (IOM)

November

- TBD Understanding Lean in the Public Sector, Venue TBD (IOM)

December

- TBD Understanding Lean in the Public Sector, Venue TBD (IOM)



STRATEGIC & PROJECT PLANNING
IMPLEMENTATION SUPPORT
TRAINING & CAPABILITY BUILDING

Change is one of the few constants in today's economy. For organisations to retain competitive edge and operate efficiently and effectively in the face of such change, transformation is essential.

Amnis specialises in helping organisations to successfully navigate through complex transformation programmes. We help commercial and public sector organisations identify and implement the changes necessary for success.

Practical, pragmatic and hands-on in our approach to implementation and training assignments, we have an enviable track record.

We have worked with a wide variety of household names, including the National Health Service, Ministry of Defence, ASDA and Nestle Purina, as well as smaller commercial companies and local government organisations.

Our clients' enthusiasm for the value we deliver is illustrated by the fact that over 85% of our new business comes to us by referral.

To find out more, call us today on 0870 446 1002, visit our website at www.amnis.uk.com or email us at info@amnis.uk.com



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